



Invoice No.: _____

Order No.: _____

Your Name: _____

Telephone: _____

Return Merchandise Authorization (RMA) Form

Returning an item to Eurocycles is quick and easy. If any item you purchase from us doesn't meet your expectations, send it back within 7 days - we'll issue a full refund of the original purchase price (minus shipping charges) via the same method you used originally.

INSTRUCTIONS

1. Mark your order number on the outside of the shipping container
2. Complete this form and include with your items inside the box
3. Send via the carrier of your choice to:

Eurocycles
 ATTN: Returns
 Head Office,
 Finches Business Park
 Dublin 12
 Ireland

We suggest using an insured, traceable shipping method, especially on more expensive items.

4. When your parcel arrives at Eurocycles, we will process your item(s) for a refund of the price paid

ITEMS TO RETURN

Product Name	QTY to Return	Reason Code
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Reason Codes

- 10 - ORDERED WRONG ITEM
- 20 - NOT AS ADVERTISED
- 30 - POOR QUALITY
- 35 - PARTS MISSING
- 40 - ITEM DIDN'T FIT
- 45 - CLOTHING DID NOT FIT
- 63 - ARRIVED TOO LATE
- 70 - DIDN'T LIKE
- 80 - CHANGED MY MIND

COMMON QUESTIONS

Shipping is at your expense, unless Eurocycles sent you the wrong item.
 Please allow 5 business days to see your refund on your credit card statement or online banking.
 No separate RMA number is needed, simply include your order number.
 If you purchase included any free items (free DVD with helmet purchase, free Money Card, shoe/pedal combo, etc.) please include all items in order to receive a full refund.

Thank you for shopping with Eurocycles.